



MspPortal.net Remote Management Feature List

Server Monitoring Security:

- » Anti Virus update
- » Backup complete
- » WSUS Patch Management status
- » Hacker attempts

Hardware and Disk:

- » RAID arrays
- » SNMP Monitoring: server fan speed and temperatures, UPS, external disks etc.

Performance:

- » Disk Space
- » Drive Space
- » Disk Space Consumption
- » Folder and File Sizes
- » Windows Services
- » Start stopped services
- » Exchange Server
- » Performance: Processor Health, Memory

Usage, Network Interface, Physical Disk

Network Monitoring

- » SNMP monitoring
- » Network device connectivity/ Ping checks
- » TCP service monitoring
- » Security: firewall ports, penetration testing

Website Monitoring

- » Web server availability/ responding/ running
- » Website delivering expected text

Patch Monitoring

- » For Microsoft WSUS

Workstation Monitoring

- » Event Log Checks
- » Anti Virus update
- » Drive Space Change
- » Disk Health Check
- » Hacker attempts
- » Windows Services
- » SNMP Check/RAID Array
- » Automated tasks: disk defrags, clear Event Logs,
- » temp files, cookies

Asset Tracking & Inventory Reporting

- » Hardware and software

Remote Access

- » Remote support for workstation users
- » RDC connection through your Dashboard

Reporting

- » Daily, Weekly, Monthly Reports
- » Client Notes Report
- » Fault History, Critical Events
- » Bandwidth and Performance Monitoring

Alerting and Viewing

- » Instant alerts by email and SMS
- » Online Dashboard (and WallChart View)
- » MiniDash™ on your cell phone
- » Client Portal

Total Systems Branding

- » Branded with you logo and strapline